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TERMS & CONDITIONS

Quality

Analytical methods are subjected to internal rigorous quality control and are continually improved as a result of our participation in round robins all over the world.

Methods used range from proven gravimetric, wet chemical and fire assay analytical techniques to sophisticated instrumental techniques, backed-up by a full complement of up-to-date equipment, including Atomic Absorption and ICP.

Additional charges

Rates quoted include normal correspondence costs and production of a certificate.

Analytical fees

This schedule represents the standard charges of our laboratories for the analysis of elements most frequently requested by our clients. This is not a comprehensive list and so we invite clients to contact us if their particular requirements are not covered.

The fees listed represent our charges for original or party assays. Where the analysis is for umpire or arbitration purposes, there will be a surcharge of 100% on the total fee. For umpire work, clients are to notify us of the losing party by return for invoicing purposes.

The sample has to be ready for analyse (particle size $\leq 200 \ \mu$ m).

Samples preservation

The samples are kept in the laboratory during a period of 6 months. On request, the samples can be sent back at customer charge.

Service

Analytical times vary according to the precise material/element combination. Typically 10 working days for usual base metals concentrates and 15 days for precious metals and PGM materials. Clients requiring our service on a contractual basis, or requiring particularly rapid results, should contact us for special rates which will be negotiated according to the circumstances.